

## **Report on future ETAG meetings for 2019/20** **based on the members views.**

On 15 January 2019, we asked the members of the Equality Target Action Group (ETAG) three questions to help us in planning the future ETAG meetings based on what the members thought should be included. There questions were:

1. What do you think should remain on the agenda and what works well? For example, this may be the variety of presentations that ETAG offers.
2. What do you want to see more of? For example, this may be more discussions within the session or more group work.
3. Are there any topics that you feel need to be brought to the ETAG meetings for discussion and/or to be presented? For example, information about services or developments around reducing inequalities.

Below are the responses from members of the ETAG group that attended the meeting on 15 January 2019:

### **Question 1 - What do you think should remain on the agenda and what works well? For example, this may be the variety of presentations that ETAG offers.**

**News about events and consultations meetings. Presentations on health and wellbeing initiatives.**

**More information about CCG and what is their role.**

**Yes feedback is good, but not always as per agenda.**

**Reports from main providers. Early information about consultations/changes in services.**

**Networking - learning from others.**

**As with today's meeting - there are 6 agenda items. I think this is the maximum to allow adequate discussion of each item.**

**This is my first meeting so I am not familiar with the agenda. I came today for the presentation on health and wellbeing for sensory loss as I am from guide dogs.**

**Presentations - good variety but less about wellbeing/general mental health. More specific about news of particular populating e.g. transgender/deaf/visually impaired/ cardiac problems.**

**Use young people - fresh/engaging. Love the presentations. I still remember the awareness and knowledge I gained through Suzanne's transgender and more on Asylum Seekers, Refugees - making welcome.**

Having people from other organisations or groups talking about what they offer, college teachers, education, and more professionals coming and talking about their careers.

Presentations on all health issues for all disadvantaged groups with various barriers.

Variety of presentations/speakers is good as it ensures a more well-rounded and attended event. If too restricted people who may be able to contribute may not attend.

Presentations from a variety of healthcare and 3rd sector providers. Opportunities for commissioning of work.

Presentations/discussions.

Update from CCG - positive proactive delivered on request as directed to right people.

Children's mental health, CAMHS, Education - EITCPS (Mineheld).

Would definitely like to continue with presentations as I find these very useful for informing my work as a Disability employment advisor.

**Question 2 - What do you want to see more of? For example, this may be more discussions within the session or more group work.**

Discussions in which individuals can add their input on various topics.

Housing, more services about mental health. People with mental health need more support.

More information on suicide prevention? Accessible services to certain client groups, i.e. people with disabilities. More housing support/homelessness.

Yes, more discussion and more opportunity to feedback.

More from user groups about their issues and problems, Bolton News Voices is willing to do presentations.

Group discussion always helps think how to adapt our work to meet the needs of the people we work with. Similar to the volunteer forum.

Group/table discussions i.e. none interactive discussions. More talking with then being talked at.

As a guide dog employee I'm interested in how society can be improved for people with sight loss. Also, how I can promote good services to more diverse groups of people.

Again, discussions on specific topics - great to hear others especially on physical illness for me.

Feedback results rather than we are doing this or that, tell us what happened and did it work, if not why.

I like listening to others - to their personal experience and also to professionals. We really are better together when we listen and open ourselves to others.

<b>More group work and discussions.</b>
<b>Share more information about other groups and their services for joint working.</b>
<b>Group discussions are always good but depend on who is on your table. Themes in terms of groups maybe good i.e. CYP.</b>
<b>Open discussions either within tables to feed into main group or as a whole group discussion.</b>
<b>Prescription charges, ambulance services - what if they do not turn up. Bus station.</b>
<b>Happy with current format.</b>

<b>Question 3 - Are there any topics that you feel need to be brought to the ETAG meetings for discussion and/or to be presented? For example, information about services or developments around reducing inequalities.</b>
<b>General health and keeping healthy initiative to hopefully reduce the demand for certain services i.e. reducing unnecessary attendances.</b>
<b>How to reach the services for GP service out of hours, lots of people not aware.</b>
<b>As above, better/more simpler access to mental health services. More/easier/simpler access to self-help services (mental health) - talking therapies.</b>
<b>Yes LGBT issues, also race.</b>
<b>More about physical disabilities e.g. access/parking.</b>
<b>Nothing specific, always interested to hear what others are doing.</b>
<b>Mental health issues - adults over 25. Autism - suggest a talk on GM Autism Strategy. Mental health issues - children and young adults.</b>
<b>Locally things like the Bolton Interchange (new bus station) have an impact on people with sight loss as the poor design make them inaccessible, other concerns are access to shops, taxis and services for people with guide dogs etc.</b>
<b>More information - only way some of us can keep up with what is going on in Bolton.</b>
<b>Definitely about reducing inequalities, I think it's great that this exists, it shows willingness - for us to be hospitable to each other and each other's needs and limitations.</b>
<b>Definitely need something on accessibility on info specifically to partially sighted and learning disabilities. Carers, SEND, PHB, personalised care, end of life, palliative care, and dementia.</b>
<b>Funding to temples and churches whose innovation makes a difference to the community.</b>
<b>Children's mental health.</b>

**Question 4 - Please use this area to add any other comments:**

**Maybe start at 12 for lunch and a 2 hour meeting to allow more time per subject.**

**It's really useful of those attending to introduce themselves.**

**Generally the meetings are very well organised and facilitated - registration can sometimes be quite irksome.**

**Guide dogs would be happy to present on the work that we do at these meetings.**

**Would prefer paperwork rather than go on a computer as I have trouble opening links and doing surveys online. I have asked before for paperwork to be sent to me but nothing happened.**

**So much good is going on this needs to be celebrated. Myth busting - we need to do a lot, need asylum seekers and probably other groups.**

**Meetings provide good opportunity to network and find out about organisations in the community that can support the health and work agenda.**

Working together Bolton CCG and Bolton CVS will use this feedback to shape the future meetings, for ETAG, throughout 2019/20.