



Minutes Taken by: Samim Vali

#### Attendees:

Suzanne Brooks – Ambition for Ageing Equalities; Rashida Junab - MHIST; Ruxmani Patel – Mandhata Community Centre; Graham Heywood - BAAS; Nireexa Solanki - Band; Christine Walton - Destitution Project, Ila Shah - Sevadal of Bolton, Jim Sherrington - Health Watch, Shabeen Rehman - Asian Elder’s Resource Centre, Rebecca Moulton - Senior Solutions, Janet Harper - Guide Dogs, Rahila Ahmed - Bolton NHS Foundation Trust, Michelle Del Rosso, Samim Vali – Bolton CVS

**Apologies:** Jean Haslam - St Georges; Jen Brown - Bolton CCG; Nicola Onley - Bolton CCG; Marie Oxtoby - Bolton Neuro Voices; Carol – HBFS; Sylvia Dobinson, David Greed, Philip Bridge – Sensory Advocates NW.

#### Agenda Point 1 – Action from last meeting

Michelle introduced herself and welcomed everyone to the meeting.  
Previous minutes were agreed as an accurate record and apologies were noted.

#### Actions:

#### Agenda Point 2 – “You said we did” update

Michelle gave an update on behalf of CCG:

- Bolton CCG has just been notified by NHS England that their digital platform rating has gone from a low rating to outstanding during the last annual communications and engagement report.

#### Actions:

#### Agenda Point 3 – Bolton Foundation Trust: Equality, Diversity and Inclusion Strategy

Rahila Ahmed introduced herself and her role as Bolton Foundation Trust (FT) Equality, Diversity and Inclusion Lead. Bolton Foundation Trust is

**Actions:**  
CVS will circulate Presentation to all attendees.

committed to making positive changes. Equality, diversity and inclusion is everyone's business and your voice and experiences support Bolton FT to deliver effective care throughout the hospital and within community care services.

- Proposed EDI Strategy is running for four years from 2020-2024.
- Ongoing engagement with patients, staff and stakeholders to explore what works well, identify areas for improvement and highlight barriers to access.
- Rahila delivered EDI workshop to ETAG attendees to find people's views/experience, welcomed suggestions and feedback on all aspect of the services for patients.
- Rahila is keen to visit groups and carry out engagement work within communities to help shape healthcare and influence the change.

Click [here](#) for presentation.

**Michelle to link up community groups and individuals who would like to connect with Rahila with regards to EDI strategy engagement**

#### **Agenda Point 4 – Trans Issue in Society Today**

Suzanne Brooks introduced herself and her role as Trans awareness trainer and as a member of E-Tag and Ambition for Ageing Equality Board. Suzanne gave a presentation on Trans awareness and current issues faced by the community in modern day society to include cultural challenges and the importance of gender recognition. The key points from the discussion were:

- A Trans journey can be traumatic for both the individual, their families and friends.
- Everyone within the Trans community is different and people should not assume that people from the Trans community have had

**Actions:**

<p>the same experiences or share the same preferences.</p> <ul style="list-style-type: none"> <li>• Always ask if you are unsure of how to address someone from the Trans community.</li> <li>• Transitioning on the journey can be timely with some people having to wait up to 18 months for appointments.</li> <li>• The Gender Recognition Act enables transsexual people to apply to receive a Gender Recognition Certificate (GRC).</li> <li>• A Gender Recognition Certificate is the document issued that shows that a person has satisfied the criteria for legal recognition in the acquired gender.</li> </ul>	
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### Agenda Point 5 – Any other business

<ul style="list-style-type: none"> <li>• Bolton will be hosting a Summer Roadshow on the 1<sup>st</sup> August, it will be a great family day out with guest from Hits Radio. We also have some great activities to include a Climbing Wall, Life Size Operation, Life size Connect Four, Life size Jenga and much more.</li> <li>• BAND/Family Action are holding their annual mental health and wellbeing event on 10<sup>th</sup> October from 11:00am to 3:30pm at the University of Bolton. This year's theme is suicide prevention. If anyone would like to book a stall/stage performance/presentation or want to contribute contact <a href="mailto:Nireexa.Solanki@family-action.org.uk">Nireexa.Solanki@family-action.org.uk</a></li> </ul>	
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Next ETAG meeting date: **Tuesday 10<sup>th</sup> September 12:30-2:30 pm**