



Chair:	Michelle Delrosso	Notes:	Samim Vali
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Highlights and points for attention from the meeting:

Michelle introduced herself and welcomed everyone to the meeting. Previous minutes were agreed as an accurate record and apologies were noted.

- A positive and influential meeting highlighting the work of Bolton Neuro Voices who constantly strives for improved access to services for people with protected characteristics
- Involving members in the development of the Integrated Care Partnership, this will now become a standing item on the agenda to ensure members are involved at every stage of the journey
- Members were given the opportunity to feed into the Greater Manchester Hate Crime Consultation

1. Agenda item –You Said We Did

Nicola introduced herself and her role as Associate Director of Communications and Engagement with Bolton Clinical Commissioning Group (CCG) and provided an update on the CCG's Engagement team.

- Bolton CCG has now recruited an Engagement Specialist. Jack Bamber will join Bolton CCG by the end of November. Jack will provide updates at ETAG and will visit groups.
- Keeping Well in Winter campaign material heavily promote G.P extended hrs. Nicola is keen to make sure winter material is accessible by all and happy to take any feedback on Winter Campaign. If any group require packs contact

michelle@boltoncvs.org.uk

Actions

Action
Nicola Onley- to share winter campaign resources with Michelle for distribution

2. Agenda item –Bolton Neuro Voices Update	Actions
<p>Marie Oxtoby reported on their groups campaigns to improve access and facilities at Bolton One for all people with disabilities. The group have been using the hydrotherapy pool in this building since 2012 and immediately reported issues to the management and Bolton Council. In the last six years Bolton Neuro Voices have worked hard to secure additional grab rails in the shower cubicles, a hairdryer in the changing rooms, improved signage, seats by the front door and a more accessible disabled parking system. Most of these changes were only achieved after a successful appeal to the Local Authority Ombudsman. Marie discussed the challenges Bolton Neuro Voices faced whilst campaigning for changes and hopes the learning will be taken forward.</p> <p>The free bus service that use to stop at Bolton One is no longer in operation and this has affected attendance figures.</p> <p>An E-Tag member brought our attention to Greater Manchester Transport Consultation: Doing Buses Differently. Members felt this is something they would like to contribute to.</p> <ul style="list-style-type: none"> • GMCA want to hear people’s views as part of their public consultation. <p>Following discussion at the ETAG forum Bolton CVS is holding a Focus Group at Bolton Hub to make sure people’s voices are heard on how the buses are run. To book your place click here.</p>	<p>Michelle to share information about the consultation and try and arrange a focus group with a GM Transport Representative.</p>
3. Agenda item –Integrated Care Partnership and Neighbourhood Model	Actions
<p>Kate Smith introduced herself and her role and provided a presentation on the Integrated Care Partnership and neighbourhood model.</p> <p>Local Councils and NHS organisations in Greater Manchester have agreed with the government that</p>	<p>Michelle to share Presentation.</p>

decisions affecting local people should be made locally, not nationally. This devolution means we will have control of how public money is spent in Greater Manchester.

The ICP will enable the different providers of health and care in Bolton to work together for the benefit of local communities. Providers include hospital and community health services, primary care including General Practice, adult social care, mental health services and voluntary community sector.

The commissioning teams from both the CCG and the council have co located in Bolton Town Hall and joint decisions will be made on how best to spend the new combined budget on health and care services.

Bolton people will be involved in their own health and wellbeing with the aim of staying well for longer and in their own homes, as part of a strong, connected and engaged community.

Click here for [presentation](#).

4. Agenda item- Greater Manchester Hate Crime Consultation	Actions
<p>Earlier this year Bolton CVS was asked to consult with stakeholders, partners and community groups to ensure matters of hate crimes affecting them are voiced and considered, the information from our engagement influenced the development of Greater Manchester’s Hate Crime Strategy. The Strategy has now gone out to consultation, Michelle facilitated a table top exercise so E-Tag members could feed into the proposed priorities for the Hate Crime Strategy. The consultation closes on the 8th December 2019.</p>	<p>Michelle to share information on Strategy.</p>

<p>Attendees:</p>	<p>Sylvia Dobinson- Sensory Advocates North West, Catherine Martland, Beverley Roberts, Elaine- Bolton CVS, Ruxmani Patel-Mandhata Community Centre, Barbara, Marie Oxtoby- Bolton Neuro Voices, Pamela Spurling- Bolton City of Sanctuary, Jim Sherrington –Health Watch</p>
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	Bolton, Nick Russell-Halliwell Organic Growers, Fiona Davison – Stroke Association, Philip Bridge-Sensory Advocates North West, David Greed- Sensory Advocates N.W, Lorraine Fairclough- STRIVE, Suzanne Brooks-Ambition for Ageing Equalities, Frances Twinbull, Rashida Jusab – Mhist, Stephen Sherry- Bolton LGBT, Tony Sleet-S.A.N.W, Nireexa Solanki- Band, Hannah Carrington – NHS Bolton CCG, Rachel – NHS Bolton CCG,
Apologies:	Caty- Wave Adventure, Indira Tailor-Caribbean Elders, Bolton Rainbow Community, Tina Woodward-Urban Outreach, Anne Baines- Health Watch, Bolton Carers

Date of next meeting:

Tuesday 14th January 2020, 12:30-14:30, Bolton Hub