



Borough-wide BAMER Recovery

Jack Bamber from Bolton CCG updated on the work of the group and highlighted it's priorities and parallels with that which has been discussed via E-TAG.

Request was made of E-TAG group that a separate, specific meeting be scheduled whereby the membership can act as a sounding board and critical friend to the partners leading on BAMER recovery.

ACTION: Jack and Lauren to update at BAMER Recovery meeting on 23.06.2020 and action as appropriate.

Jack shared a link to the not yet public facing Test and Trace YouTube video. The link will be circulated wider in due course.

Lauren McKechnie – Bolton CVS Update

In relation to the above, Bolton CVS in partnership with Public Health will be delivering 2x Test and Trace Webinars for the VCSE sector in early July. You can book via the below link.

[Test and Trace webinar for VCSE sector - 1st July 2020 2pm - 3pm](#)

Rahila Ahmed – Equality, Diversity and Inclusion Lead. NHS Foundation Trust (FT)

The FT continues to monitor convers in order to respond as appropriate. Rahila updated on some key processes they have introduced in order to maximise staff and patient safety whilst encouraging connectivity with family and faith leaders when possible. Below are some of the key points:

- ➔ There has been a reduction in workforce through Covid-19 and the majority of staff are working from home. Individual risk assessments are being carried out for the workforce and PPE requirements are being addressed as part of this.
- ➔ Visitor restrictions are in place though there is a genuine understanding of the increased emotional stress and anxiety this can have on patients and loved ones. Examples of how this is being addressed include; volunteer making paired hearts – one for the patient and one for a loved one, patients being encouraged to bring in a tablet and utilise the Wi-Fi to stay connected, the hospital having tablets available for staff to support patients with connecting if they do not have their own, the tablets have specific apps downloaded on to them to support people who have English as a second language/wish to access audio readings of religious texts/have a hearing impairment etc.
- ➔ Three exceptions to the visiting restrictions include; people at end of life, children and birthing partners. Please note, there is still clear guidance around this that should be adhered to.

Rahila encourages anyone to get in touch who would like to feedback on their patient experience during Covid-19.

ACTION: Lauren to connect Rahila and Dinu to further their conversation about the radio station now available via Bolton Hindu Forum.

Discussion around digital inclusion

Following the above updates and discussions, there was consensus from participants that continuing the conversation of good practice and challenges related to digital inclusion and the use of technology would be beneficial. This will be the focus of the next E-TAG catch ups.

BAND are able to offer a level of IT support if people are finding it difficult to log on etc. Please contact Nireexa Solanki for further information. Nireexa.Solanki@family-action.org.uk

Date and Time of Next Meeting

The next E-TAG is due to take place end of July 2020.
A date will be canvassed and the registration information circulated to the group.

Participants were encouraged to be mindful of those who perhaps have not engaged in the remote E-TAG sessions and if possible, connect with them outside of the meeting and encourage them to attend.

If you would like to suggest a specific topic to be the focus of the next catch up, or if you have any pertinent questions you would like to discuss, please contact Lauren via lauren@boltoncvs.org.uk