

AGENDA ITEM NO: .....7.....

Date of Meeting: .....11<sup>th</sup> June 2021.....

<b>TITLE OF REPORT:</b>	Patient Focus	
<b>AUTHOR:</b>	CCG Communications/Engagement Team	
<b>PRESENTED BY:</b>	Jane Bradford, Clinical Director Governance & Safety	
<b>PURPOSE OF PAPER: (Linking to Strategic Objectives)</b>	This month's patient story updates the Board on one of the initiatives developed through the Covid vaccination programme to encourage drivers -who were working across all parts of the borough including the areas where the Variant of Concern was prevalent – to go along and get their vaccination without an appointment.	
<b>LINKS TO CORPORATE OBJECTIVES (tick relevant boxes):</b>	<b>Deliver the outcomes in the Bolton Joint Health and Care Plan.</b>	<input type="checkbox"/>
	<b>Joint collaborative working with Bolton FT and the Council.</b>	<input type="checkbox"/>
	<b>Supporting people in their home and community.</b>	<input type="checkbox"/>
	<b>Shared health care records across Bolton.</b>	<input type="checkbox"/>
	<b>Regulatory Requirement</b>	<input type="checkbox"/>
	<b>Standing Item</b>	<input checked="" type="checkbox"/>
<b>RECOMMENDATION TO THE BOARD: (Please be clear if decision required, or for noting)</b>	For noting.	
<b>COMMITTEES/GROUPS PREVIOUSLY CONSULTED:</b>	N/A	
<b>REVIEW OF CONFLICTS OF INTEREST:</b>	Review of conflicts of interest not required for this report.	
<b>VIEW OF THE PATIENTS, CARERS OR THE PUBLIC, AND THE EXTENT OF THEIR INVOLVEMENT:</b>	These stories originate from issues raised with the CCG or providers through complaints and incidents.	
<b>OUTCOME OF EQUALITY IMPACT ASSESSMENT (EIA) AND ANY ASSOCIATED RISKS:</b>	This standard report has been considered against the criteria of EIA and an assessment is not considered necessary for this report.	

## **Patient story for June 11 Board**

### **Taxi drive-through vaccination clinic**

A taxi drive-through vaccination service took place on Wednesday, May 26.

It was a collaboration between NHS Bolton Clinical Commissioning Group, Bolton GP Federation and Bolton Council's licensing department, with input from the Bolton Private Hire Association.

Volunteers from the St John Ambulance were on hand to administer the vaccines on the day.

The drive-through session (using Pfizer) was open to all Bolton Licensed Private Hire and Hackney Carriage drivers, and targeted communications in the form of an email invitation and poster graphic for Whatsapp was shared with all drivers licensed with the council.

The aim was to encourage drivers – who were working across all parts of the borough including the areas where the Variant of Concern was prevalent – to go along and get their vaccination without an appointment.

Based on local intelligence, the day was split into two sessions in order to cover drivers who might have been working an early shift or a late shift (10am – 2pm and 6pm – 9pm).

Drivers could go along before, during or after their shift; drive in, have their jab and wait 15 minutes before driving off again. The whole process took less than 30 minutes

Over the two sessions around 70 drivers received their first dose of the Pfizer vaccination which everyone was pleased with. In addition, more than 100 Covid support packs were handed out to those getting their vaccination and to some who had already been vaccinated but still wanted a pack.

The packs included: reusable face coverings for the driver; disposable face coverings for their passengers; window stickers (advising the use of face coverings); LFD test kits; a self-isolation booklet and other information leaflets.

First in the queue at 10am was 33-year-old Abdullah Ahmed, a private hire driver.

He said: "I got a message from the council to come along. It's important that everyone should take the vaccine in order to save lives.

"We all need to protect ourselves and our families. As a driver, I don't know who is getting into my car – whether they have Covid or not – but my job makes it difficult to make an appointment.

"But I've come down, driven onto the site and straight away I can have my vaccine. It's quick and easy."



Another driver said she wasn't keen on having the Astra Zeneca vaccine and was waiting until Pfizer became available. She had been contacted by her GP the day before to go to the surgery with 10 minutes' notice but as she was on a driving job in a neighbouring borough, she was unable to get there in time.

She added: "If I hadn't received the invitation to come today, I would not have had my vaccination for several more weeks. I think this is ace! Appointment times are so difficult for taxi drivers if we are working out of the area."

The team will return to the site to carry out second doses in eight weeks' time

**Ends**